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**PATENT APPLICATION**

Attorney Docket No.

A2038-US-NP

on 9/20/2005  
Date

Kathleen Schirtz  
Kathleen Schirtz

**NOTICE OF APPEAL FROM THE EXAMINER  
TO THE BOARD OF APPEALS AND INTERFERENCES**

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**SEP 20 2005**

In re application of: **Vincent P. Vaccarelli et al.**

Application No.: **10/083,263**

Group Art Unit: **3627**

Confirmation No.: **4221**

Filed: **2/25/2002**

Examiner: **James A. Kramer**

For: **CUSTOMER SATISFACTION SYSTEM AND METHOD**

**Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450**

Sir:

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the Office Action dated 6/20/2005 of the Examiner twice or finally rejecting claim(s) 1-9 and 19-21

The items checked below are appropriate:

- ☐ 1. A response to the final rejection has been filed.
- ☒ 2. Please charge the Appeal Fee of \$500.00 to Deposit Account No. 24-0025 (An additional copy of this Notice is enclosed herewith.)
- ☐ 3. A Petition for Extension of Time is enclosed.
- ☒ 4. This constitutes a request for any needed extension of time and an authorization to charge all fees therefor to the above Deposit Account, if not otherwise specifically requested.

Jeannette M. Walder  
Jeannette M. Walder

Signature under 37 CFR 1.191(b)  
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Date: **September 20, 2005**

Customer No.: **25453**

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